

Claims Service

What to expect when the unexpected happens



Nationwide Private Client's modernized claims process

If circumstances ever require you to call on Nationwide Private Client, our problem-solving experts handle your claims with the utmost care from start to finish. They provide specialized service tailored to the unique needs of high achievers like you.

Just let us know you need help and we'll assign a highly-skilled, caring professional to be by your side, helping you rebuild and recover from your loss.



File your claim

Call **1-855-473-6410** to talk directly with our dedicated customer service team 24 hours a day, 365 days a year to report your claim.

If it's an issue with your car, you'll be able to track and monitor your roadside assistance request from your phone. Glass-only auto claims can be filed directly through our website.



Track your claim

Your claims professional will know exactly what your claim is about and manage all the intricate details. Reach out to them at any time for status updates as we work to make things right.



Inspecting and estimating your loss

Our dedicated claims professionals are strategically located across the country to handle complex claims and handle things quickly and thoroughly.

The Nationwide Private Client team is well-versed in the nuances involved in addressing claims for high-end homes, cars, art, collections, jewelry and more.



Completing repairs and settling your claim

We strive to make things as stress-free for you as we can, working to minimize disruptions to your life and resolving issues completely and compassionately.



Nationwide®

We give your claim individualized attention from the moment you file until it is settled.



For your home and collections, that means Nationwide Private Client:

- Addresses emergency repairs immediately
- Secures temporary housing on par with your expectations while repairs are being made
- Puts water mitigation strategies in place to minimize damage
- Finds vendors and provides a timeframe for estimates and repairs on your home
- Lets you work with your own contractor or select one from our Specialized Repair Network that concentrates on the custom and high-end market
- Provides specialized vendor support to help with the valuation and replacement of high-end valuables
- And more



For your vehicles, it means:

- Accessing a network of professionals who are accustomed to high-end auto needs
- Driving a rental car comparable to the one being repaired
- Having glass repair come to you for glass-only claims
- And more

If there's a catastrophe or natural disaster in your area, Nationwide Private Client's dedicated team will respond to support you as soon as possible.

Call 1-855-473-6410 whenever you need to file a claim. We're here to help you protect all you've accomplished — and everything you're working toward in the future.

nationwideprivateclient.com

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