

## Traveling to safe places

*with a valued employee benefit from Nationwide*



### *There's a need for travel support*

Leaving home to travel poses many challenges; nobody wants to spend time anticipating them all. Knowing that you have access to travel assistance services for those just-in-case moments allows for a more peaceful trip.

## Nationwide's travel assistance services

We partnered with Generali Global Assistance (GGA) to help you navigate some of the things that can happen before, during and after a trip. At no additional cost to you, Nationwide group term life and disability insurance members have 24/7 access to a variety of services in more than 200 countries and territories worldwide.



### Worldwide medical and dental referrals

We provide names, addresses and telephone numbers of physicians, hospitals, dentists and dental clinics in the area you're traveling.



### Emergency travel arrangements

In the event of an emergency, we help make emergency travel arrangements, including airline, hotel and rental car reservations.



### Lost item search

We help locate lost luggage by contacting the airlines involved. We also help replace lost travel documents.



### Translation services

If you need help communicating in an emergency, we provide translation services in all major languages via telephone. If you require ongoing or more complex translation services in emergency situations, we'll refer you to local translators.



### Replacement of medications

If you have an unexpected need for prescription medication while on a trip, or lose, forget or run out of prescription medication while traveling, we will attempt to locate the medication or its equivalent and attempt to arrange for you to obtain it locally.



### Pretrip assistance services

We make available via telephone the following standard travel information 24 hours a day, 365 days a year:

- Information on visa requirements to enter and depart foreign destinations and how to obtain these documents
- Up-to-date travel advisories
- Daily currency exchange rate for a specified country
- Medical entry requirements may be obtained prior to your departure
- Current weather information for both domestic and international travel destinations
- Address and telephone number of the nearest consulate or embassy
- Events at the destination, if available



### Emergency transportation services

#### Emergency evacuation

We'll arrange the medical evacuation for you in the event of a medical emergency.

#### Medically-necessary repatriation

Following an illness or accident requiring medical treatment, we will arrange transportation for you from the facility where you're receiving medical treatment to your primary place of residence for further medical treatment or recovery.



Visit [nationwide.com/assist](https://nationwide.com/assist) to learn more about our travel assistance services.

### To access services:

1-866-436-2161 (U.S. and Canada) 240-330-1336 (outside the U.S. and Canada)  
[ops@gga-usa.com](mailto:ops@gga-usa.com)



Travel assistance is not an insurance product. Member is responsible for the full cost of any expense incurred.

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